

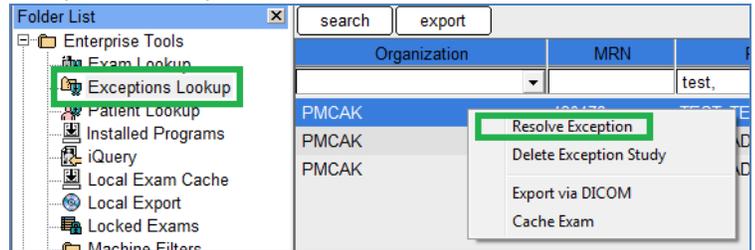
Resolving Exceptions – Intellispace PACS

Exceptions are sets of images (studies) that are not tied to an order/accesion. They are caused when the accession and MRN/PID on the study do not match any order in the PACS.

Exceptions can be resolved in 'Exceptions Lookup' or within the lower half of a Facility Technologist Worklist Filter.

If using 'Exception Lookup' you may need to alter the search parameters and or date range to find the exception is often a lengthy list.

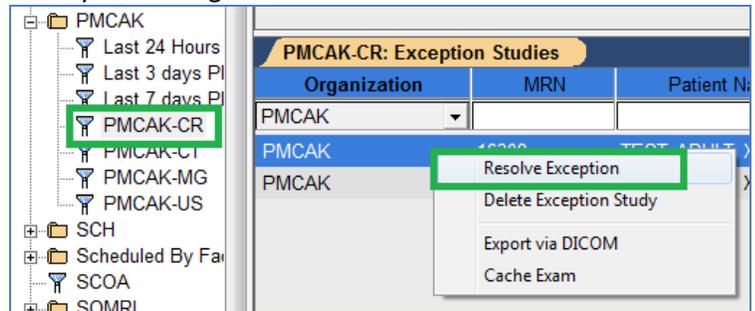
Exception Lookup:



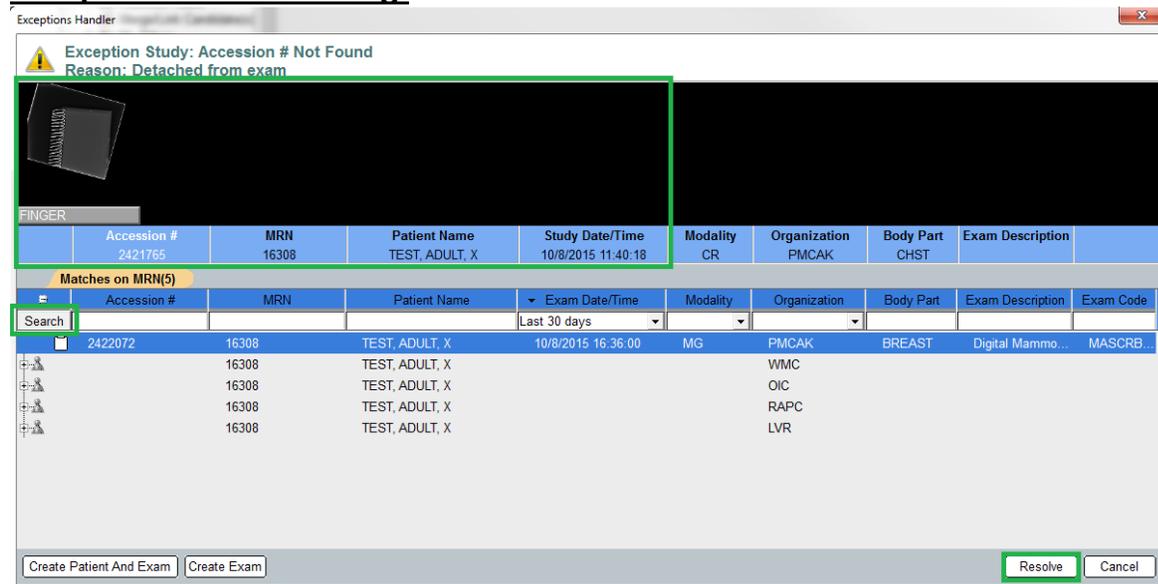
Regardless of where the Exception is resolved, the process is the same.

Right click and select 'Resolve Exception' from the pop-up menu.

Facility Technologist Worklist:



Exception Handler Dialog:



The top portion displays a thumbnail of the study or series.

The lower portion is an exam search which initially displays search results based upon the MRN of the exception. This search should be scrutinized as the suggested match is not always where the exception needs to be resolved to.

You can search by specific Accession, MRN, or Patient Name.

	Accession #	MRN	Patient Name
Search		16308	

If handling an exception to an order created as a prior with a date in the past, you may need to change the Exam Date/Time search parameter.

Exam Date/Time	Modality
Last 30 days	
<input type="checkbox"/> No of Days: <input type="text"/>	
Start Date:	10/9/2010
End Date:	10/9/2015
<input type="button" value="Advanced..."/> <input type="button" value="OK"/> <input type="button" value="Cancel"/>	

When searching for the exam/order, you may need to expand a record with the '+' symbol at the beginning of the record/line.

Exceptions Handler

Exception Study: Accession # Not Found
Reason: Detached from exam

FINGER

Accession #	MRN	Patient Name	Study Date/Time	Modality	Organization	Body Part	Exam Description
2421765	16308	TEST, ADULT, X	10/8/2015 11:40:18	CR	PMCAK	CHST	

Total Matches(5)

Accession #	MRN	Patient Name	Exam Date/Time	Modality	Organization	Body Part	Exam Description	Exam Code
2422072	16308	TEST, ADULT, X	10/9/2010... 10/9/2015	MG	PMCAK	BREAST	Digital Mammo...	MASCRB...
2417284	16308	TEST, ADULT, X	10/1/2016 7:00:00	MG	OIC	LBREAST	Digital diagnos...	MADIADI...
2422072	16308	TEST, ADULT, X	10/8/2015 16:36:00	MG	PMCAK	BREAST	Digital Mammo...	MASCRB...
2420664	16308	TEST, ADULT, X	10/7/2015 8:43:00	CR	PMCAK	LANK	XR Ankle Left 3...	XRANKL...
2404777	16308	TEST, ADULT, X	9/8/2015 6:00:00	CT	OIC	ABD	CT Abdomen P...	CTABDP...

Create Patient And Exam Create Exam Resolve Cancel

Once you have found the exam/order that the study needs to be resolved to, single click a line to select the exam/order, click the 'Resolve' button (lower right corner), and click 'Yes' in the confirmation dialog.

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Are you sure you want to resolve this exception?

Resolved Exceptions List:

In the event an exception is resolved to an incorrect (and unknown) order/accession, users with privileges can review 'Resolved Exceptions' to determine what order/accession an exception was resolved to.

Resolved By	Resolved To Acc#	MRN	Patient Name	Accession #
johnson				
Johnson, Charne L.	107518501EXT	630486		107518501EXT

Searching with the name of the user in 'Resolved By' is the easiest way to find resolved exceptions.